

FLUSHING PROGRAM

We'll be in your neighborhood on September 22 and 23



NEW JERSEY
AMERICAN WATER

New Jersey American Water will be flushing the distribution (pipeline) system in your area on September 22 and 23, 2014 to address feedback we've received from customers related to discolored water.

How we flush

Flushing involves opening/closing fire hydrants and valves in a specific sequence to create increased water flows in a specific direction. When crews are in your area, you may notice a drop in water pressure and/or a temporary increase in discolored water. Discolored water may occur, because the sediment in water mains get stirred up when the fire hydrants are used and when the

flow of water in mains is changed. This is normal. If this happens, it is not harmful. Simply let your water run until it clears. We do recommend that you wait until our crews complete flushing the pipelines.

When we're flushing

Our crews will be flushing the system on September 22 and 23, 2014, from 7:30 a.m. to 4 p.m.

Thank you for your patience while we complete this important system maintenance program in your neighborhood. Be assured, our crews will work as quickly as possible to minimize impacts to your water service.



To flush the system, New Jersey American Water will be using a new technology. The water mains will be flushed by connecting fire hydrants to a self-sufficient trailer outfitted with filter vessels.

What you can do to prepare

- Draw water for cooking ahead of time.
- Store a large bottle of water in the refrigerator for drinking.
- Check for discolored water before using the washing machine or dishwasher.

Note: If your laundry becomes stained, DO NOT USE BLEACH AND DO NOT PUT YOUR LAUNDRY IN THE DRYER. Rewash clothes immediately using more detergent or a heavy duty detergent and add a rust remover. Most rust removers can also be used on stained fixtures.

Questions?

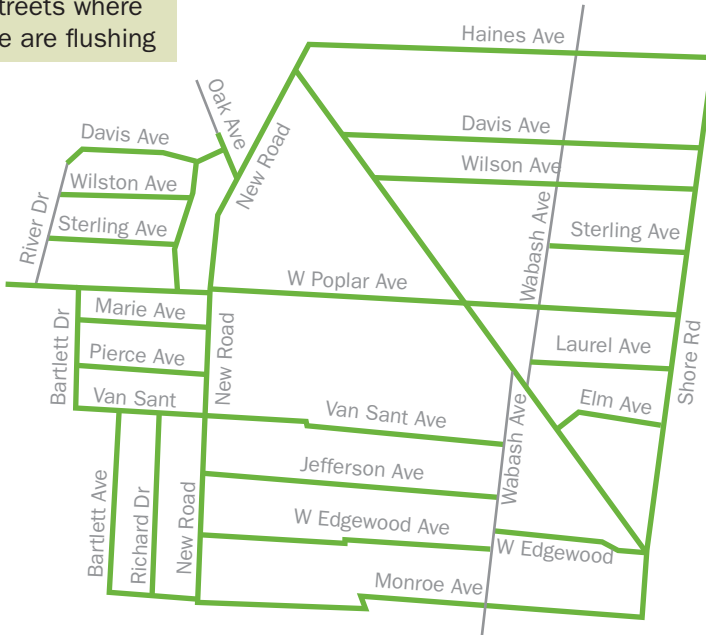
Contact our 24-hour Customer Service Center at 1-800-652-6987.

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09-2014

Where we're flushing

Streets where we are flushing



Mark your calendar to be prepared when we begin flushing water mains in your neighborhood.

WE CARE ABOUT WATER. IT'S WHAT WE DO.®

